PROFIBUS and PROFINET for Grundfos pumps

CIM/CIU 150 PROFIBUS DP
CIM/CIU 500 Ethernet for PROFINET IO

Functional profile and user manual

be
think
innovate

GRUNDFOS

English (GB) Functional profile and user manual

Original functional profile and user manual.

This functional profile describes Grundfos PROFINET and PROFIBUS for pumps.

CONTENTS

Read this document before installing the product. Installation and operation must comply with local regulations and accepted codes of good practice.

1. General information

1.1 Hazard statements

The symbols and hazard statements below may appear in Grundfos installation and operating instructions, safety instructions and service instructions.

DANGER

Indicates a hazardous situation which, if not avoided, will result in death or serious personal injury.

WARNING

Indicates a hazardous situation which, if not avoided, could result in death or serious personal injury.

CAUTION

Indicates a hazardous situation which, if not avoided, could result in minor or moderate personal injury.

The hazard statements are structured in the following way:

SIGNAL WORD

Description of hazard

Consequence of ignoring the warning.
- Action to avoid the hazard.

1.2 Notes

The symbols and notes below may appear in Grundfos installation and operating instructions, safety instructions and service instructions.

Observe these instructions for explosion-proof products.

A blue or grey circle with a white graphical symbol indicates that an action must be taken.

A red or grey circle with a diagonal bar, possibly with a black graphical symbol, indicates that an action must not be taken or must be stopped.

If these instructions are not observed, it may result in malfunction or damage to the equipment.

Tips and advice that make the work easier.

2. Introduction

2.1 About this functional profile

This functional profile describes the following modules and units:
• CIM/CIU 150 PROFIBUS DP
• CIM/CIU 500 ethernet for PROFINET IO

This functional profile applies to the following Grundfos products:
• Grundfos CRE/CRNE/CRIE, MTRE, CHIE, CME
• Grundfos TPE, TPE Series 2000, NBE/NKE
• Grundfos CUE drive
• Grundfos MAGNA, with add-on GENIbus module
• Grundfos MAGNA3
• Grundfos UPE Series 2000 (UPE 80-120 and 100-120).

In the following, the supported products are referred to as "E-pump".

Grundfos cannot be held responsible for any problems caused directly or indirectly by using information in this functional profile.

2.2 PROFIBUS DP-V0

The PROFIBUS DP interface conforms to the PROFIBUS DP-V0 standard for cyclic data transmission.

The option of setting the PROFIBUS DP address via bus is not supported as CIM 150 has two switches for setting the address.

2.3 PROFIBUS DP-V1

Only the diagnostic part and the extra three bytes of parameterisation data are supported. Acyclic data transmission is not supported.

2.4 Assumptions

This functional profile assumes that the reader is familiar with commissioning and programming of PROFIBUS and PROFINET devices.

2.5 Definitions and abbreviations

ARP	Address Resolution Protocol. Translates IP addresses into MAC-addresses.
Auto-MDIX	Ensures that both crossover cable types and non-crossover cable types can be used.
CAT5	Ethernet cable type with four twisted pairs of wires.
CAT5e	Enhanced CAT5 cable with better performance.
CAT6	Ethernet cable compatible with CAT5 and CAT5e and with very high performance.
CIM	Communication Interface Module.
CIU	Communication Interface Unit.
CRC	Cyclic Redundancy Check. A data error detection method.
DHCP	Dynamic Host Configuration Protocol. Used to configure network devices so that they can communicate on an IP network.
DNS	Domain Name System. Used to resolve host names to IP addresses.
Enumeration	List of values.
GENIbus	Proprietary Grundfos fieldbus standard.
GENIpro	Proprietary Grundfos fieldbus protocol.
Grundfos GO Remote	A Grundfos application designed to control Grundfos products via infrared or radio communication. Available for iOS and Android devices.
H	Head (pressure).
HTTP	Hyper Text Transfer Protocol. The protocol commonly used to navigate the world wide web.
IANA	Internet Assigned Numbers Authority.
IP	Internet Protocol.

LED	Light-Emitting Diode.
Local mode	The E-pump uses the setpoint and operating mode set with Grundfos GO Remote or by the use of buttons on the pump.
MAC	Media Access Control. Unique network address for a piece of hardware.
Ping	Packet InterNet Groper. A software utility that tests connectivity between two TCP/IP hosts.
Q	Flow rate
Remote mode	The E-pump uses the setpoint and operating mode set from PROFIBUS.
SELV	Separated or Safety Extra-Low Voltage.
SELV-E	Separated or Safety Extra-Low Voltage with earth connection.
SMA	SubMiniature version A. Coaxial radio signal cable connection standard.
SMTP	Simple Mail Transfer Protocol.
SNTP	Simple Network Time Protocol. Used for clocks synchronisation between computer systems.
TCP	Transmission Control Protocol. Protocol for Internet communication and Industrial Ethernet communication.
TCP/IP	Transmission Control Protocol/Internet Protocol. Protocol for Internet communication.
Transmission speed	Bits transferred per second, bits/s.
URL	Uniform Resource Locator. The address used to connect to a server.
UTC	Coordinated Universal Time. The primary time standard by which the world regulates clocks and time.
UTF-8	Unicode Transformation Format. Character encoding.
VPN	Virtual Private Network. A network using the Internet to connect nodes. These systems use encryption and other security mechanisms to ensure that only authorised users can access the network and that the data cannot be intercepted.

3. System description

3.1 PROFIBUS/PROFINET

The system diagrams give an overview of how to connect CIM/CIU 150 or CIM/CIU 500 to the Grundfos E-pump that is to be connected to a PROFIBUS or PROFINET network.

CIM solution

The module is an add-on communication module that you install internally in a Grundfos E-pump, using a 10-pin connection. In this setup, the E-pump supplies power to the module. See fig. 1 and fig. 3.

CIU solution

The unit is a box with a power supply module and a CIM 150/500 module. You can mount it either on a DIN rail or on a wall. See fig. 2 and fig. 4.

You use it in conjunction with a Grundfos E-pump that does not support an internal, add-on communication module, CIM. The enclosure class is IP54.

3.2 PROFIBUS DP, CIM 150

Fig. 1 Example of a CIM 150 solution. The module is installed inside the pump. The figure shows a CRE pump
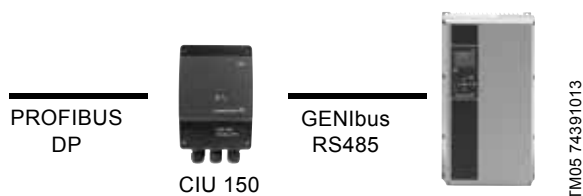
Fig. 2 Example of a CIU 150 solution. The figure shows a CUE-drive for pumps

3.3 PROFINET IO,CIM 500

Fig. 3 Example of a CIM 500 solution. The module is installed inside the pump. The figure shows a CRE pump

Fig. 4 Example of a CIU 500 solution. The figure shows a CUE-drive for pumps

4. Specifications

4.1 CIM module

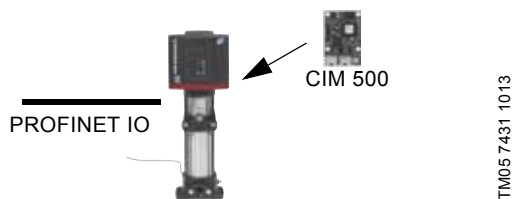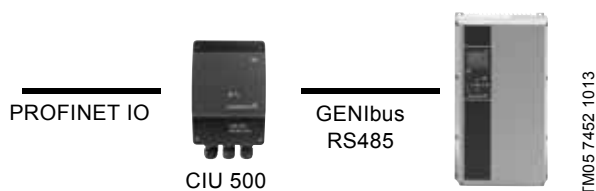| General data	Description	Comments
Ambient humidity	30-95 %	Relative, non-condensing.
Operating temperature	-20 to +45 °C	
Storage temperature	-25 to +70 °C	
GENIbus visual diagnostics	LED2	The LED will be in one of these states: Off, permanently green, flashing red, permanently red. See section *5.6 Status LEDs* for PROFIBUS DP and section *6.5 Status LEDs* for PROFINET IO.
Power supply (CIU)	24-240 V	Located in the unit.
GENIbus connection type (CIU)	RS-485, 3-wire + screen	Conductors: A, B and Y.
CIU box enclosure class	IP54	
CIU box dimensions (H x W x D)	182 x 108 x 82 mm	

4.2 CIM 150 PROFIBUS DP

The table below provides an overview of the specifications for Grundfos CIM 150 and CIU 150. For further details, refer to the specific sections of this functional profile.

PROFIBUS DP specifications	Description	Comments
PROFIBUS implementation class	DP-V0	Intelligent pump profile.
PROFIBUS connector	Screw-type terminal	A, B, DGND, VP (+5 V).
PROFIBUS connection type	RS-485, two-wire	Conductors: A, B.
Maximum cable length	100 metres at 12 Mbits/s	Corresponds to 328 feet. See section *5.3.1 Data transmission rates and cable length*.
Slave address	1-126	Set via rotary switches SW3 and SW4. See section *5.4 Setting the PROFIBUS address*.
Line termination	On or off	Set via DIP switches SW1 and SW2. See section *5.5 Termination resistors*. Auto detected.
Recommended cable cross-section	0.20 - 0.25 mm^2	AWG24 or AWG23
Supported transmission speed	9.6 Kbits/s to 12 Mbits/s	Auto detected.
PROFIBUS visual diagnostics	LED1	Off, permanently green, flashing red, permanently red. See section *5.6 Status LEDs*.
Maximum number of PROFIBUS devices at a physical network segment.	32	Up to 125 devices if repeaters are used (physically segmented network).

4.3 CIM 500 PROFINET IO

The table below provides an overview of the specifications for Grundfos CIM/CIU 500 ethernet for PROFINET IO. For further details, refer to the specific sections of this functional profile.

PROFINET IO specifications	Description	Comments
Application layer	DHCP, HTTP, Ping, FTP, SMTP, SNTP, PROFINET IO	Rotary switch in position 0.
Transport layer	TCP	
Internet layer	Internet protocol V4 (IPv4)	
Link layer	ARP, Media Access Control (ethernet)	
Ethernet cable	CAT5, CAT5e or CAT6	Supports auto cable-crossover detecting (Auto-MDIX)
Maximum cable length	100 metres at 10/100 Mbits/s	Corresponds to 328 feet.
Transmission speed	10 Mbits/s, 100 Mbits/s	Auto-detected.
Industrial Ethernet protocols	PROFINET IO, Modbus TCP	Selected with rotary switch. See section *6.2 Setting the Industrial Ethernet protocol*.

5. PROFIBUS DP, CIM 150 setup

5.1 PROFIBUS bus topology

The PROFIBUS-preferred bus topology is daisy chaining as illustrated in fig. 5. The end devices of a physical bus segment must be terminated (LT = Line Termination). Each device must have a unique physical address [1-126]. Up to 32 PROFIBUS devices can be connected to a bus segment, and by using a repeater another 32 devices can be connected. This can be repeated until the maximum number of addresses are used. Make sure that each device is connected to a proper earth potential.
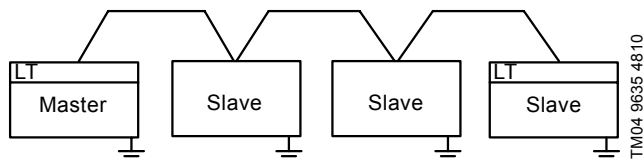
Fig. 5 Example of PROFIBUS bus segment with line termination

5.2 CIM 150 PROFIBUS module

Fig. 6 CIM 150 PROFIBUS module
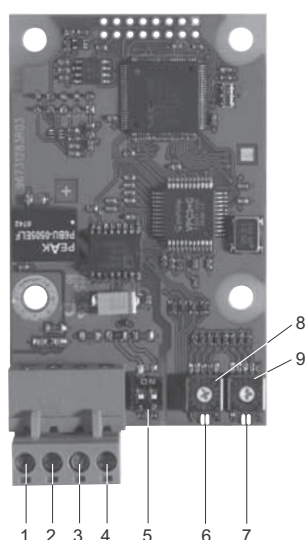
Pos.	Designation	Description
1	B (RxD/TxD-P)	PROFIBUS terminal B, positive data signal
2	A (RxD/TxD-N)	PROFIBUS terminal A, negative data signal
3	DGND	PROFIBUS terminal DGND, only for external termination
4	VP	+5 VDC, only for external termination
5	SW1/SW2	On and off switches for termination resistors
6	LED1	Red and green status LED for PROFIBUS communication
7	LED2	Red and green status LED for GENIbus communication between CIM/CIU 150 and the E-pump
8	SW3	Hexadecimal rotary switch for setting the PROFIBUS address, four most significant bits
9	SW4	Hexadecimal rotary switch for setting the PROFIBUS address, four least significant bits

> The power supply (pos. 4, fig. 6) must only be used for external termination.

5.3 Connecting the PROFIBUS

5.3.1 Data transmission rates and cable length

We recommend using a cable according to IEC 61158.

Example

Siemens, 6XV1 830-0EH10.

Cable length.

kbits/s	Maximum cable length [m/ft]
9.6	1200/4000
19.2	1200/4000
45.45	1200/4000
93.75	1000/3300
187.5	1000/3300
500	400/1300
1500	200/660
3000	100/330
6000	100/330
12000	100/330

Fitting the cable

See fig. 7.

1. Connect the red conductor(s) to terminal B (pos. 1).
2. Connect the green conductor(s) to terminal A (pos. 2).
3. Connect the cable screens to earth via the earth clamp (pos. 3).

> For maximum safety and reliability, connect the cable screen to earth via the earth clamp, and make sure that all CIU 150 units are properly earthed via the mains supply earth wire.
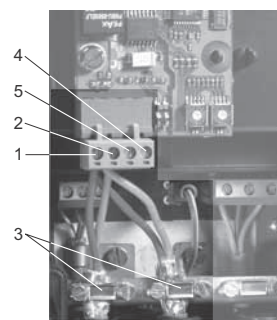
Fig. 7 Connecting the PROFIBUS

Pos.	Description
1	PROFIBUS terminal B
2	PROFIBUS terminal A
3	Earth clamp
4	+5 VDC
5	DGND

5.4 Setting the PROFIBUS address

The CIM 150 PROFIBUS module has two hexadecimal rotary switches for setting the PROFIBUS address. The two switches are used for setting the four most significant bits, SW3, and the four least significant bits, SW4, respectively. See fig. 8.

Fig. 8 Setting the PROFIBUS address

The table below shows examples of PROFIBUS address settings.

> You must set the PROFIBUS address decimally from 1 to 126. The address 126 is normally used for special purposes and should not be used.

PROFIBUS address	SW3	SW4
8	0	8
20	1	4
31	1	F
126	7	E

A restart of CIM/CIU 150 has to be performed for a PROFIBUS address change to take effect.

For a complete overview of the PROFIBUS addresses, see section *10. PROFIBUS address*.

5.5 Termination resistors

The termination resistors are fitted on the CIM 150 PROFIBUS module. See fig. 9.
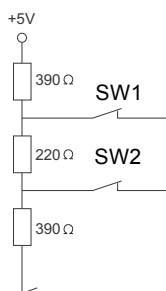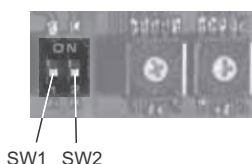

Fig. 9 Internal termination resistors

CIM 150 has a DIP switch with two switches,SW1 and SW2 for cutting the termination resistors in and out. Fig. 10 shows the DIP switches in cut-out state.

Fig. 10 Cutting termination resistors in and out

DIP switch settings

Status	SW1	SW2
Cut in	ON	ON
Cut out	OFF	OFF
Undefined state	ON	OFF
	OFF	ON

> To ensure stable and reliable communication, it is important that only the termination resistors of the first and last units in the PROFIBUS network are cut in.

5.6 Status LEDs

CIM 150 PROFIBUS has two LEDs.

See fig. 6.
• Red and green status LED, LED1, for PROFIBUS communication.
• Red and green status LED, LED2, for GENIbus communication between CIM/CIU 150 and the connected E-pump.

LED1

Status	Description
Off.	CIM 150 has been switched off.
Permanently green.	CIM 150 is ready for PROFIBUS data transmission (Data Exchange State).
Permanently red.	CIM 150 module fault. CIM 150 does not support the connected E-pump.
Flashing red.	Wrong or missing PROFIBUS configuration or no contact to the PROFIBUS master.

LED2

Status	Description
Off.	CIM 150 is switched off.
Permanently green.	GENIbus communication between CIM 150 and the E-pump is OK.
Permanently red.	CIM 150 does not support the connected E-pump.
Flashing red.	No GENIbus communication between CIM 150 and the E-pump.

> During startup, there may be a delay of up to 5 seconds before the LED2 status is updated.

5.7 Communication watchdog

The state of the PROFIBUS communication watchdog can be changed with a PROFIBUS commissioning tool, for example Siemens Simatic Manager. If the watchdog is enabled, all bits in the ControlModule are automatically set to "0" if the PROFIBUS communication is broken. See section *7.2 Control module (ControlModule, module 2)*.

As a result, the E-pump will be set to local mode and then be operating according to the local operating mode, local setpoint and local control mode.

5.8 Reaction to PLC "Stop button"

If the PLC is stopped by the operator, all output registers will be set to "0".

As a result, the control bit RemoteAccessReq will be cleared, and the E-pump will be set to local mode and then be operating according to the local operating mode, local setpoint and local control mode.

6. PROFINET IO, CIM 500 setup

WARNING

Electric shock

Death or serious personal injury
- Connect CIM 500 only to SELV or SELV-E circuits.

6.1 Connecting the ethernet cable

Use RJ45 plugs and ethernet cable. Connect the cable shield to protective earth at both ends.

CIM 500 is designed for flexible network installation; the built-in two port switch makes it possible to daisy chain from product to product without the need of additional ethernet switches. The last product in the chain is only connected to one of the ethernet ports. Each ethernet port has its own MAC address.
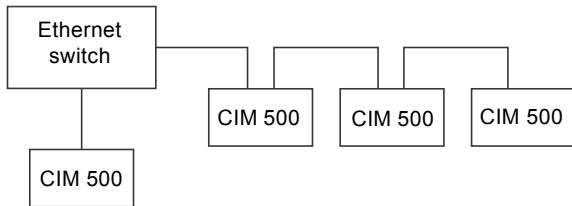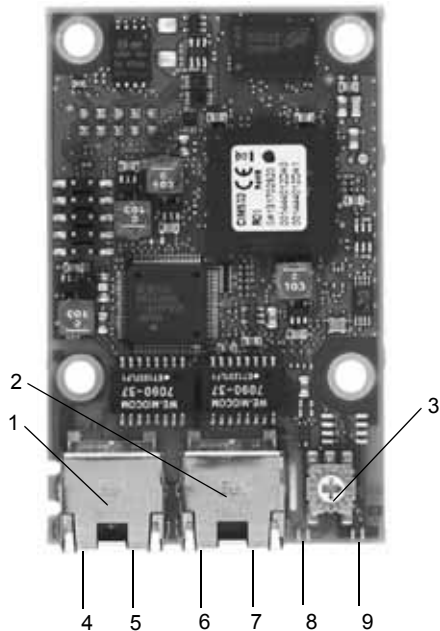

Fig. 11 Example of Industrial Ethernet network

Fig. 12 Example of an ethernet connection, CIM 500

Pos.	Description	Designation
1	Industrial Ethernet RJ45 connector 1	ETH1
2	Industrial Ethernet RJ45 connector 2	ETH2
3	Rotary switch for protocol selection	SW1
4	Data activity LED for connector 1	DATA1
5	Link LED for connector 1	LINK1
6	Data activity LED for connector 2	DATA2
7	Link LED for connector 2	LINK2
8	Green and red status LED for ethernet communication	LED 1
9	Green and red status LED for internal communication between module and pump.	LED 2

6.2 Setting the Industrial Ethernet protocol

The CIM 500 ethernet module has a rotary switch for selection of the Industrial Ethernet protocol. See fig. 13.
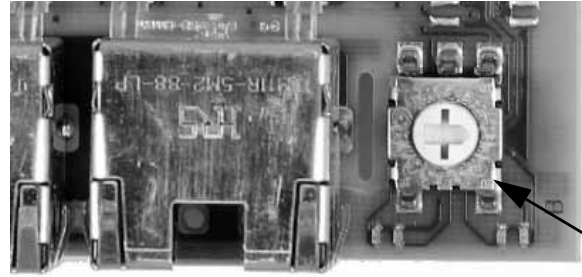
Fig. 13 Selecting the Industrial Ethernet protocol

Pos.	Description
0	PROFINET IO (default)
1	Modbus TCP
2	BACnet IP
3	EtherNet/IP
4	GRM IP (requires a contract with Grundfos)
5..E	Reserved, LED1 will be permanently red to indicate an invalid configuration
F	Reset to factory default. Note: The rotary switch must be set in this position for 20 seconds before CIM 500 resets to factory default. During this period, LED1 flashes red and green at the same time to indicate that a reset will occur.

Every change of the rotary switch while the module is powered on will cause the module to restart.

6.3 Setting the IP addresses

The CIM 500 ethernet module is default set to a fixed IP address. It is possible to change the IP address settings from the built in webserver.

Default IP settings used by the webserver	IP address: 192.168.1.100 Subnet mask: 255.255.255.0 Gateway: 192.168.1.1
IP settings for Modbus TCP	Make the settings via the webserver
Device name and IP settings for PROFINET IO	Static configuration from the webserver or configuration from the PROFINET IO configuration tool.

6.4 Establish a connection to the webserver

You can configure CIM 500 using the built-in webserver. To establish a connection from a PC to CIM 500 the following steps are required:

- Connect the PC and CIM 500 using an ethernet cable.
- Configure the PC ethernet port to the same subnetwork as CIM 500, for example 192.168.1.101, and the subnet mask to 255.255.255.0. See section *A.2 Webserver configuration* on page 29.
- Open a standard Internet browser and type 192.168.1.100 in the URL field.
- Log in to the webserver using the following:

User	admin (default)
Password	Grundfos (default)

The user name and password may have been changed from their default values.

Fig. 14 CIM 500 connected to a PC

You can use both ETH1 and ETH2 to establish a connection to the webserver.

You can access the webserver while the selected Industrial Ethernet protocol is active.

6.5 Status LEDs

The CIM 500 ethernet module has two Status LEDs, LED1 and LED2. See fig. 12.

- Red and green status LED, LED1, for ethernet communication
- Red and green status LED, LED2, for internal communication between CIM 500 and the Grundfos product.

LED1

Status	Description
Off	CIM 500 is switched off.
Flashing green	Wink function. LED flashes 10 times when activated from the master.
Permanently green	CIM 500 is ready for data transmission (data exchange state).
Flashing red (3 Hz, duty cycle 50 %)	Wrong or missing PROFINET IO configuration. See section *CIM 500 fitted in a Grundfos E-pump* on page 24.
Pulsing red (0.3 Hz, duty cycle 10 %)	Configured, but the connection to the master is lost. See section *CIM 500 fitted in a Grundfos E-pump* on page 24.
Permanently red	Product not supported. See section *CIM 500 fitted in a Grundfos E-pump* on page 24.
Permanently red and green	Error in the firmware download. See section *CIM 500 fitted in a Grundfos E-pump* on page 24.
Flashing red and green	After 20 seconds in this state, the CIM 500 factory settings are restored and the device is restarted.

LED2

Status	Description
Off	CIM 500 is switched off.
Flashing red	No internal communication between CIM 500 and the Grundfos product.
Permanently red	CIM 500 does not support the Grundfos product connected.
Permanently green	Internal communication between CIM 500 and the Grundfos product is OK.
Permanently red and green	Memory fault.

During startup, there is a delay of up to 5 seconds before LED1 and LED2 status is updated.

6.6 DATA and LINK LEDs

The CIM 500 ethernet module has two connectivity LEDs related to each RJ45 connector. See fig. 12.

DATA1 and DATA2

These yellow LEDs indicate data traffic activity.

Status	Description
Yellow off	No data communication on the RJ45 connector.
Yellow flashing	Data communication ongoing on the RJ45 connector.
Permanently yellow	Heavy network traffic on the RJ45 connector.

LINK1 and LINK2

These green LEDs show whether the ethernet cable is properly connected.

Status	Description
Green off	No ethernet link on the RJ45 connector
Green on	Ethernet link on the RJ45 connector is OK

TM05 6436 4712

9

7. Detailed description of data modules

7.1 Data types

Grundfos CIM 150 and CIM 500 support the following data types.

All data types, except for data type 10, comply with specification IEC 61158-6 standard data types for use in PROFIBUS/ PROFINET profiles.

Data type	Description
1	Boolean
2	Integer 8
3	Integer 16
4	Integer 32
5	Unsigned 8
6	Unsigned 16
7	Unsigned 32
8	Floating point
9	Visible string
10	Non-standard

All multi-byte data types are transmitted with MSB (Most Significant Byte) first.

7.2 Control module (ControlModule, module 2)

The control module is a PROFIBUS/PROFINET output module used for the control of E-pumps. Its data type is 10, non-standard.

Byte	Bit	Name	Event trigger
Byte 1 (data type 5)	0	RemoteAccessReq	State
	1	OnOff	State
	2	ResetFault	Rising edge
	3	-	-
	4	CopyToLocal$^+$	State
	5	-	-
	6	Watchdog E/D (PROFINET)	State
	7	-	-
Byte 2 (data type 5)		**ControlMode** [enumeration]	
		0: ConstSpeed	
		1: ConstFreq	
		2: -	
		3: ConstHead	
		4: ConstPressure	
		5: ConstDiffPress	
		6: VarDiffPress	
		7: ConstFlow	
		8: ConstTemp	
		9: ConstTempDiff	
		10: ConstLev	
		11-127: -	
		128: AUTO$_{ADAPT}$ (AutoPressMode)**	
		129: FLOW$_{ADAPT}$*	
		130: Closed loop sensor	
Byte 3 (data type 5)		**OperatingMode** [enumeration]	
		0: AutoControl	
		1-3: -	
		4: OpenLoopMin	
		5: -	
		6: OpenLoopMax	
Byte 4 and 5 (data type 6)		Setpoint [0.01 %]. Closed loop: % of setpoint range. Open loop: % of nominal frequency.	

+ CUE frequency converter, MGE model H/I and MAGNA3 only.

* MAGNA3 and LME series 2000 only.

** MAGNA and LME series 2000 only.

7.2.1 Explanation to event trigger

Rising edge

Control bits with a rising-edge event trigger behave like a command that is executed when a bit transition from "0" to "1" occurs. Each of them has a corresponding acknowledge bit in the StatusModule which is set when the command is executed and cleared when the control bit is written back to "0".

State

Control bits with a state event trigger behave like a "state" that is forced upon the E-pump. In the module or unit, the "actual state" of the E-pump as read from the StatusModule is continuously compared with the "requested" state in the ControlModule, andthe module or unit writes the appropriate GENIbus command to the E-pump to make the two states correspond to each other. Due to state restrictions or priorities, this might not always be possible, see the explanation to the bit in question.

7.2.2 Explanation to control bits

RemoteAccessReq

Control bit for setting the E-pump in remote mode, controlled from bus, or local mode, controlled from the operating panel or Grundfos GO Remote:

0:	The E-pump is set to local mode and operate according to its local operating mode, setpoint and control mode. With this setting, the other control bits in ControlModule will have no influence.
1:	The E-pump is set to remote mode and operate according to the operating mode, setpoint and control mode set in ControlModule. The other control bits in ControlModule will also be active.

However, certain commands from other control sources, for example Stop or Max. from a local source or external Stop from a digital input, have a higher priority and overrule the control from the bus. The AccessMode bit in StatusModule will have the value "0" if this is the case. See section *7.3.1 Explanation to status module*.

OnOff

Control bit used to start and stop the E-pump:

0:	For stopping the E-pump remotely.
1:	For starting the E-pump remotely.

ResetFault

Control bit that resets alarms and warnings.

CopyToLocal

Control bit for making the E-pump copy its remote setting of the operating mode, setpoint and control mode to its local settings. Whenever this bit is set, switching the E-pump from remote to local, i.e. like the PROFIBUS/PROFINET watchdog does, will not influence the behaviour of the E-pump.

NOTE: Copy of Control Context, which is Control mode, Operating mode, On/off and Setpoint, from the remote setting to the local setting takes place when CopyToLocal has been enabled, but only during a Remote->Local transition.
It is necessary to introduce such a transition whenever the user wants the local setting to be updated and stored in the EEPROM.

0:	Copy to local settings inactive.
1:	Copy to local settings active.
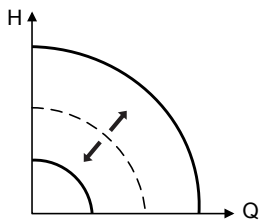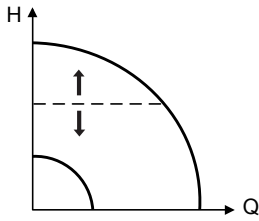
Watchdog E/D

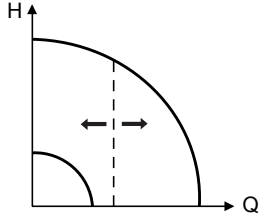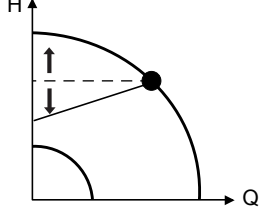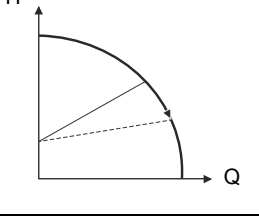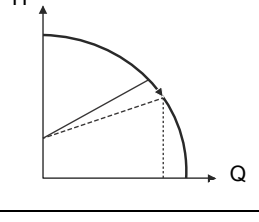Control bit for enabling and disabling of the PROFINET watchdog. Bit 6, byte 1 in StatusModule reflects the setting.

0:	Disable watchdog.
1:	Enable watchdog.

7.2.3 Explanation to control mode

Control enumeration for selection of the remote control mode.

Control modes	Description	Illustration
> ConstSpeed (0) > ConstFreq (1)	The setpoint of the E-pump is a percentage of the maximum performance. No sensor is required, and in these modes the E-pump is operating in open-loop control.	TM04 2289 2208
> ConstHead (3) > ConstPressure (4) > ConstDiffPressure (5)	The setpoint of the E-pump is interpreted as the setpoint for the pressure. In these modes, the E-pump operates in closed-loop control and adapts its speed so that the pressure is constant, regardless of the flow. A pressure sensor is required.	TM04 2290 2208
> ConstFlow (7) > ConstTemp (8) > ConstLev (10)	The setpoint of the E-pump is interpreted as the setpoint for the flow, temperature or level. ConstFlow is indicated in the figure. In these modes, the E-pump operates in closed-loop control, and a relevant sensor is required: • a temperature sensor for temperature control • a level sensor for level control • a flow sensor for flow control.	TM04 2288 2208
> VarDiffPress (6)	The setpoint of the E-pump is interpreted as a proportional-pressure setpoint as shown in the figure. This is a closed-loop control mode, and a pressure sensor is required.	TM04 2291 2208
> AUTO$_{ADAPT}$ (128)	In this control mode, the setpoint curve is a proportional-pressure curve where the setpoint has been set from factory. The AUTO$_{ADAPT}$ algorithm in the pump will over time optimise the setpoint value according to the pipe characteristics of the system. The setpoint curve will always be adjusted in a downward direction.	TM05 3241 1012
> FLOW$_{ADAPT}$ (129)	This control mode works similar to AUTO$_{ADAPT}$, except that the flow-limiting function, FLOW$_{LIMIT}$, is always active and limits the flow to the value ActualMaxFlowLimit (data module 46).	TM05 3242 1012
> Closed loop sensor	This is a general purpose closed loop control mode, that you can use in cases where the pump is used for a type of control not covered by one of the other control modes.	

H = Pressure (head)

Q = Flow

Important notes to control mode

Only valid control modes are accepted. Not all control modes are supported for all E-pump types. If not supported, the resulting control mode, as read from StatusModule (module 1) will remain equal to the last valid control mode set via PROFIBUS/PROFINET.

7.2.4 Explanation to operating mode

Control enumeration for selection of the remote operating mode.

0:	AutoControl This is the normal mode. The E-pump is controlled according to the selected control mode and setpoint. See section *7.2.3 Explanation to control mode*.
4:	OpenLoopMin The E-pump operates at a fixed minimum frequency.
6:	OpenLoopMax The E-pump operates at a fixed maximum frequency.

7.2.5 Setpoint in closed-loop control

The setpoint is written to module 2 Setpoint as a percentage value scaled in 0.01 % of the setpoint range. The selected setpoint is reflected in module 37 UserSetpoint.

The actual setpoint, whether it has been set via Grundfos GO Remote, the pump display, the pump buttons or the fieldbus, can be read from module 29 ActualSetpoint. It is a percentage value of module 40 FeedbackSensorMax.

Generally, the actual setpoint value represents head, pressure, flow, temperature and so on depending on how the feedback sensor has been set to measure. The unit of measure can be read from module 38 FeedbackSensorUnit.

It is possible to calculate back and forth between the setpoint in percent and its scaled value:

$$X_{act}[unit] =$$
$$X_{set}[\%] \times (r_{max} - r_{min}) + r_{min}$$

Where:

$$r_{max} =$$
SetpointRangeMax × FeedbackSensorMax × FeedbackSensorUnit

$$r_{min} =$$
SetpointRangeMin × FeedbackSensorMax × FeedbackSensorUnit
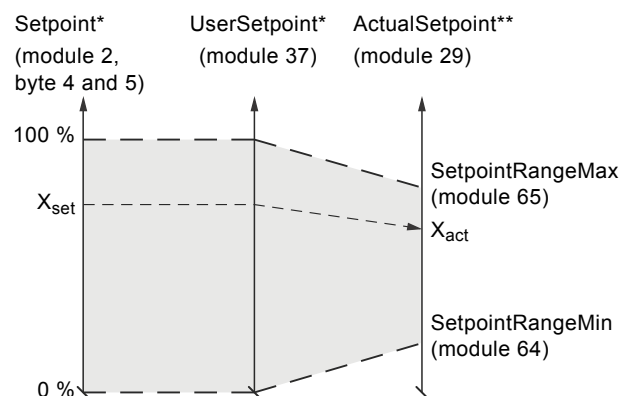
* Percentage of setpoint range.

** Percentage of sensor maximum.

Fig. 15 Setpoint in closed-loop control

MAGNA3 40-100 example:

SetpointRangeMin: 5 %
SetpointRangeMax: 50 %
FeedbackSensorMax: 20
FeedbackSensorUnit: m

$$r_{max} =$$
SetpointRangeMax × FeedbackSensorMax × FeedbackSensorUnit = 50 % × 20 × m = 10 m

$$r_{min} =$$
SetpointRangeMin × FeedbackSensorMax × FeedbackSensorUnit = 5 % × 20 × m = 1 m

$$X_{act}[unit] = X_{set}[\%] \times (r_{max} - r_{min}) + r_{min}$$
$$X_{set}[\%] \times (10 \text{ m} – 1 \text{ m}) + 1 \text{ m}$$
$$X_{set}[\%] \times 9 \text{ m} + 1 \text{ m}$$

If $X_{set}[\%]$ has value 40 %, the pump will have an actual setpoint of 40 % × 9 m + 1 m = 4.6 m.

7.2.6 Setpoint in open-loop control

The setpoint is written to module 2 Setpoint as a percentage value scaled in 0.01 % of the nominal frequency f_{nom} represented by module 61 NomFrequency. The selected setpoint is reflected in module 37 UserSetpoint with the same scaling. From the fieldbus, it gets the value written to Setpoint, but from the pump display and Grundfos GO Remote, it is truncated to range [f_{min}; f_{max}], represented by module 63 MaxFrequency and module 62 MinFrequency.

The actual setpoint, whether it has been set via Grundfos GO Remote, the pump display, the pump buttons or the fieldbus, can be read from module 29 ActualSetpoint, and it always reflects the frequency limitations. It equals the value that the pump actually uses.
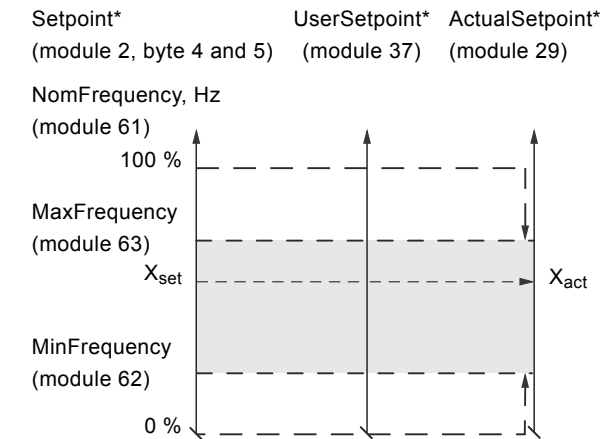
* Percentage of f_{nom}.

Fig. 16 Setpoint in open-loop control

7.3 Status module (StatusModule, module 1)

The status module is an input module used for reading status from E-pumps. Its data type is 10, non-standard.

Byte	Bit	Name
Byte 1 (data type 5)	0	AccessMode
	1	OnOff
	2	Fault
	3	Warning
	4	ForcedToLocal
	5	AtMaxSpeed
	6	Watchdog status (PROFINET)
	7	AtMinSpeed
Byte 2 (data type 5)	0	LowFlowStop
	1	FlowEstimationBelowRange
	2	FlowEstimationAboveRange
	3	ResetFaultAck
	4	SetPointInfluence
	5	AtMaxPower*
	6	Rotation
	7	Direction
Bytes 3 and 4 (data type 6)		ProcessFeedback [0.01 %]
Byte 5 (data type 5)		**ControlMode** [enumeration] 0: ConstSpeed 1: ConstFreq 2: - 3: ConstHead 4: ConstPressure 5: ConstDiffPress 6: VarDiffPress 7: ConstFlow 8: ConstTemp 9: ConstTempDiff 10: ConstLevel 11-127: - 128: AUTO$_{ADAPT}$ ** (AutoPressMode) 129: FLOW$_{ADAPT}$* 130: Closed loop sensor
Byte 6 (data type 5)		**OperatingMode** [enumeration] 0: AutoControl 1-3: - 4: OpenLoopMin 5: - 6: OpenLoopMax

*   MAGNA3 and LME series 2000 pumps only.

** MAGNA and LME series 2000 pumps only.

7.3.1 Explanation to status module

AccessMode

Status bit indicating whether the E-pump is controlled from the bus or from some other control source.

0:	The E-pump is controlled from a local source, buttonsor Grundfos GO Remote,), or from an external digital input
1:	The E-pump is controlled from PROFIBUS/PROFINET, remotely

To allow the E-pump to be controlled from the bus, the RemoteAccessReq control bit in the ControlModule must be set to "1". However, certain commands from other control sources, for example Stop or Max. from a local source or external Stop from a digital input, have a higher priority and set the AccessMode to "0", indicating that the actual control source is not the bus.

OnOff

Status bit indicating whether the E-pump is started or stopped.

0:	The E-pump is stopped
1:	The E-pump is started

The E-pump can be started and stopped from the bus by using the OnOff control bit in ControlModule.

"Started" does not necessarily indicate that the E-pump is pumping as it might be in a "low-flow stop" condition.

Fault

Status bit indicating that the E-pump has been stopped due to an alarm.

0:	No alarm.
1:	Alarm. E-pump stopped, red pump LED on, FaultCode (module 5) shows the alarm code

Warning

Status bit indicating that the E-pump has a warning

0:	No warning.
1:	Warning. WarningCode (module 4) shows the warning code

ForcedToLocal

Status bit indicating that the E-pump has been "Forced to local mode" from display or from Grundfos GO Remote.

Only available on MAGNA3 and MGE model H and later.

0:	The E-pump has not been "forced to local"
1:	The E-pump has been "forced to local"

AtMaxSpeed

Status bit indicating that the E-pump is running at maximum speed.

0:	The E-pump is not running at maximum speed
1:	The E-pump is running at maximum speed

WatchdogStatus

Status bit indicating whether the PROFINET watchdog has been enabled with ControlModule bit 6.

0:	PROFINET watchdog disabled
1:	PROFINET watchdog enabled

AtMinSpeed

Status bit indicating that the E-pump is running at minimum speed.

0:	The E-pump is not running at minimum speed
1:	The E-pump is running at minimum speed

LowFlowStop

Status bit indicating that the E-pump has stopped due to low flow.

Only available on MAGNA3 and MGE model H and later.

0:	Low Flow Stop not activated
1:	Low Flow Stop activated

FlowEstimateBelowRange

The flow estimation is below its normal minimum range and a higher inaccuracy can be expected.

Only available on MAGNA3 and MGE model H and later.

0:	The flow estimation is not below its normal range
1:	The flow estimation is below its normal range

FlowEstimateAboveRange

The flow estimation is above its normal maximum range and a higher inaccuracy can be expected.

Only available on MAGNA3 and MGE model H and later.

0:	The flow estimation is not above its normal range
1:	The flow estimation is above its normal range

ResetFaultAck

Acknowledge bit belonging to the ResetFault control bit. It will be set when the control bit is set and the command has been executed. It will be cleared when the control bit is cleared.

SetPointInfluence

Status bit indicating if the setpoint is influenced, for example by analog input or by temperature. If influenced, the ActualSetpoint (module 29) will differ from the UserSetpoint (module 37).

Only available on MAGNA3 and MGE model H and later.

0:	No setpoint influence
1:	The setpoint is influenced

AtMaxPower

Status bit indicating that the E-pump is running at maximum power limit.

Only available on MAGNA3 and MGE model H and later.

0:	The E-pump is not running at maximum power limit
1:	The E-pump is running at maximum power limit

Rotation

Status bit indicating that the motor is rotating (consuming power).

0:	No rotation
1:	Rotation

Direction

Status bit indicating the direction of rotation of the E-pump as seen from ventilator side.

0:	Clockwise (CW)
1:	Counterclockwise (CCW)

ProcessFeedback

In closed-loop control, this is the value of the controlled process variable (feedback/primary sensor). The process variable can always be compared directly with the ActualSetpoint variable. If no setpoint influence is active, it can also be compared with the Setpoint variable in ControlModule.

In open-loop control, Setpoint is mapped to ProcessFeedback. The value of the feedback sensor can be read in the corresponding measurement module. See section *7.9 Measurement data modules*.

ControlMode

Status enumeration showing the actual E-pump control mode.

See section *7.2.3 Explanation to control mode* for detailed explanation to the various control modes.

OperatingMode

Status enumeration showing the actual E-pump operating mode.

See section *7.2.4 Explanation to operating mode* for detailed explanation to the various operating modes.

7.4 Illustration of closed-loop control
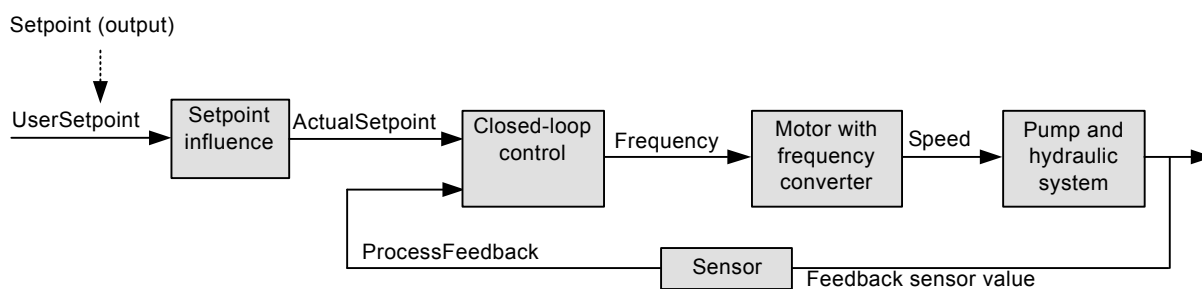
Fig. 17 Illustration of closed-loop control and the associated data modules

7.5 Relay control module (RelayControl, module 3)

This module can control the electromechanical relays in the E-pump if they are configured via a Grundfos PC Tool to be bus-controlled.

Only available for MGE and CUE based pumps.

Bit	Name	Event trigger	Description
0	OutputRelay1Control	State	
1	OutputRelay2Control	State	0: Relay inactive.
2	OutputRelay3Control	State	1: Relay active.
3	OutputRelay4Control	State	

Relay 3 and 4 are only available for MGE model H and later.

Fig. 18 Relay output shown in inactive state

7.6 Setting of the maximum flow limit (SetMaxFlowLimit, module 44)

Use this output module to adjust the maximum flow limit of the pump.

The pump flow will be limited by the maximum flow limit in any control mode if the $FLOW_{LIMIT}$ function has been enabled on the pump. The actual value of this limit can be read from ActualMaxFlowLimit (module 46).

Only MAGNA3 and LME series 2000 supports the $FLOW_{LIMIT}$ function.

7.7 Setting of the real-time clock (SetRealTimeClock, module 45)

Use this output module to set the internal real-time clock of the pump. The format of the clock value is Unix Time format. It is not possible to read the actual value of the real-time clock.

Only E-pumps with a graphical display supports a built-in real-time clock.

The real-time clock is used for time stamping of alarms, warnings and internal data logging. It has a built-in battery backup. If the power supply to the pump is switched off, the real-time clock will keep running and a new setting is not required.

TM04 9677 4910

TM04 9679 4910

7.8 Alarms and warnings

Module	Name	Description
4	WarningCode	Code for E-pump warning.
5	FaultCode	Code for E-pump alarm.

In the WarningCode module, the cause of an E-pump warning can be read. A warning has no influence on the E-pump operation.

In the FaultCode module, the cause of an E-pump alarm can be read. An E-pump alarm always leads to a reaction in the E-pump operation, usually the E-pump is stopped, but some alarms in some E-pump types have programmable alarm action types.

The complete list of possible alarm and warning codes is shown below.

Code	Alarm/warning description
1	Leakage current
2	Missing phase
3	External fault signal
4	Too many restarts
7	Too many hardware shutdowns
14	Electronic DC-link protection activated (ERP)
16	Other
29	Turbine operation, impellers forced backwards
30	Change bearings (specific service information)
31	Change varistor(s) (specific service information)
32	Overvoltage
40	Undervoltage
41	Undervoltage transient
42	Cut-in fault (dV/dt)
45	Voltage asymmetry
48	Overload
49	Overcurrent (i_line, i_dc, i_mo)
50	Motor protection function, general shutdown (MPF)
51	Blocked motor or pump
54	Motor protection function, 3 sec. limit
55	Motor current protection activated (MCP)
56	Underload
57	Dry running
60	Low input power
64	Overtemperature
65	Motor temperature 1 (t_m or t_mo or t_mo1)
66	Temperature, control electronics (t_e)
67	Temperature too high, internal frequency converter module (t_m)
68	External temperature/water temperature (t_w)
70	Thermal relay 2 in motor, for example thermistor
72	Hardware fault, type 1
73	Hardware shutdown (HSD)
76	Internal communication fault
77	Communication fault, twin-head pump
80	Hardware fault, type 2
83	Verification error, FE parameter area (EEPROM)
84	Memory access error
85	Verification error, BE parameter area (EEPROM)
88	Sensor fault
89	Signal fault, (feedback) sensor 1
91	Signal fault, temperature 1 sensor
93	Signal fault, sensor 2
96	Setpoint signal outside range
105	Electronic rectifier protection activated (ERP)

Code	Alarm/warning description
106	Electronic inverter protection activated (EIP)
148	Motor bearing temperature high (Pt100) in drive end (DE)
149	Motor bearing temperature high (Pt100) in non-drive end (NDE)
155	Inrush fault
156	Communication fault, internal frequency converter module
157	Real-time clock out of order
161	Sensor supply fault, 5 V
162	Sensor supply fault, 24 V
163	Measurement fault, motor protection
164	Signal fault, Liqtec sensor
165	Signal fault, analog input 1
166	Signal fault, analog input 2
167	Signal fault, analog input 3
175	Signal fault, temperature 2 sensor (t_mo2)
176	Signal fault, temperature 3 sensor (t_mo3)
190	Limit exceeded, sensor 1
191	Limit exceeded, sensor 2
215	Soft pressure buildup timeout
240	Lubricate bearings (specific service information)
241	Motor phase failure
242	Automatic motor model recognition failed

7.9 Measurement data modules

This is input data modules representing measurement data that can be read from the E-pump.

Table legend

3-ph: 3-phase only.

CUE: CUE only.

MGE: Pumps with MGE motor only.

G: Only available on model G and later versions.

H: Only available on model H and later versions.

S: Sensor required.

●: Always available.

*: If the E-pump is a TPE Series 2000, the value is estimated and always available.

Module	Name	Description	Data type	Unit	0.25 - 7.5 kW	11-22 kW + CUE	MAGNA3
6	VolumeFlow	Provides the flow through the E-pump as estimated or measured.	8	m³/h	S*	S*	●
7	RemoteFlow	Provides the measured flow at an external flow sensor. This flow sensor must be installed for this value to be valid.	8	m³/h	G + S	S	-
8	RelativePerformance	Provides the performance of the E-pump relative to its maximum performance level.	8	%	●	●	●
9	Head	Provides the pressure/head delivered by the E-pump.	8	bar	S	S	●
10	InletPressure	Provides the inlet pressure if a pressure sensor is configured and installed at the inlet.	8	bar	G + S	S	-
11	RemotePressure1	Provides the measured pressure at an external pressure sensor.	8	bar	G + S	S	S
12	FeedTankLevel	Provides the tank level. Requires that a level sensor is installed.	8	m	H + S	S	-
13	DCLinkVoltage	Provides the DC Link voltage of the frequency converter of the E-pump.	8	V	●	●	●
14	MotorCurrent	Provides the E-pump motor current.	8	A	●	●	●
15	MotorVoltage	Provides the phase-to-phase voltage of the E-pump motor.	8	V	Model G only	●	-
16	Power	Provides the actual power consumed by the E-pump motor.	8	W	●	●	●
17	Energy	Provides the accumulated electric-energy consumption of the E-pump.	8	Wh	●	●	●
18	SpecificEnergyConsumption	Provides the specific energy consumption if VolumeFlow (module 6) is available.	8	Wh/m³	H + S	CUE + S	●
19	PowerElectronicTemp	Provides the temperature in the frequency converter of the E-pump motor.	8	°C	●	●	-
20	MotorTemp	Provides the E-pump motor winding temperature.	8	°C	G + S + 3ph	S	-
21	RemoteTemp1	Provides the temperature measured by a remote temperature sensor.	8	°C	S	S	S
22	ElectronicTemp	Provides the E-pump electronics temperature.	8	°C	H	MGE	●
23	PumpLiquidTemp	Provides the pumped-liquid temperature, for example water temperature.	8	°C	G + S	S	●
24	BearingTempDE	Provides the motor bearing temperature in the drive end of the E-pump motor.	8	°C	-	CUE + S	-
25	BearingTempNDE	Provides the motor bearing temperature in the non-drive end of the E-pump motor.	8	°C	-	CUE + S	-
26	OperationTime	Provides the total operating hours of the E-pump.	8	h	●	●	●
27	TotalPoweredTime	Provides the total powered-on time of the E-pump.	8	h	●	●	●
28	AuxSensorInput	Provides an auxiliary sensor input for miscellaneous measurements. Requires that a sensor is installed.	8	%	S	S	-

Module	Name	Description	Data type	Unit	0.25 - 7.5 kW	11-22 kW + CUE	MAGNA3
29	ActualSetpoint	Provides the actual setpoint of the E-pump. Open loop: % of nominal frequency. Closed loop: % of sensor maximum.	8	%	●	●	●
30	Frequency	Provides the actual control signal (frequency) applied to the E-pump motor.	8	Hz	●	●	●
31	Torque	Provides the E-pump motor torque.	8	Nm	-	●	-
32	Speed	Provides the speed of the E-pump in revolutions per minute.	8	rpm	●	●	●
33	NumberOfStarts	Provides the number the E-pump starts.	8	1	●	●	●
34	Volume	Provides the total pumped volume.	8	m^3	H + S*	CUE + S*	●
35	DigitalInput	Provides the status of the external digital inputs. Logical "0": The input is 0 V. Logical "1": The input is 5 V. 0: Digital input 1 1: Digital input 2 2: Digital input 3 3: Digital input 4 4-7: RESERVED	5	Bits	●	●	●
36	DigitalOutput	Provides the status of the external digital outputs. Logical "0": The output is 0 V. Logical "1": The output is 5 V. 0: Digital output 1 1: Digital output 2 2-7: RESERVED.	5	Bits	●	●	●
37	UserSetpoint	User setpoint as written from PROFIBUS/PROFINET or selected at E-pump. Open loop: % of nominal frequency. Closed loop: % of setpoint range.	8	%	●	●	●
38	FeedBackSensorUnit	Scaling unit for the closed-loop feedback sensor. 0: bar 7: m^3/s 14: l/h. 1: mbar 8: l/s 15: l/min. 2: m 9: gpm 16: gal/h. 3: kPa 10: °C 17: gal/s. 4: psi 11: °F 18: ft^3/h. 5: ft 12: % 19: ft^3/min. 6: m^3/h 13: m^3/min 20: ft^3/s.	5	Enum	●	●	●
39	FeedbackSensorMin	Minimum value for the closed-loop feedback sensor.	6	Sensor unit	●	●	●
40	FeedbackSensorMax	Maximum value for the closed-loop feedback sensor.	6	Sensor unit	●	●	●
46	ActualMaxFlowLimit	Actual value of maximum flow limit.	8	m^3/h	H	-	●
47	DiffPressure	Pressure between E-pump flanges.	8	bar	H + S	-	●
48	OutletPressure	Pressure at the E-pump outlet.	8	bar	H + S	-	-
49	RemotePressure2	Pressure as measured by the external pressure sensor.	8	bar	H + S	-	-
50	LoadPct	Motor current load percentage.	8	%	H	-	-
51	RemoteDiffTemp	Provides the differential temperature as measured by a remote differential temperature sensor.	8	°C	H + S	-	-
52	InletDiffPressure	Provides the inlet differential pressure if a differential pressure sensor is installed at the pump.	8	bar	H + S	-	-
53	OutletDiffPressure	Provides the outlet differential pressure if a differential pressure sensor is installed at the pump outlet.	8	bar	H + S	-	-
54	RemoteDiffPressure	Provides the differential pressure as measured by a remote differential pressure sensor.	8	bar	H + S	-	-
55	StorageTankLevel	Provides the storage tank level as measured by a pressure sensor.	8	m	H + S	-	-

Module	Name	Description	Data type	Unit	0.25 - 7.5 kW	11-22 kW + CUE	MAGNA3
56	RemoteTemp2	Provides the temperature as measured by a remote temperature sensor.	8	°C	H + S	-	S
57	AmbientTemp	Provides the ambient temperature as measured by a temperature sensor.	8	°C	H + S	-	-
58	HeatEnergyCounter▶	Total accumulated heat energy in pump life time	8	Wh	H + S	-	S
59	HeatPower▶	Actual heat power	8	W	H + S	-	S
60	HeatDiffTemp▶	Differential temperature between forward and return pipe	8	°C	H + S	-	S
61	NomFrequency	Nominal pump frequency	6	Hz	H	-	●
62	MinFrequency	Minimum frequency in % of nominal frequency	6	%	H	-	●
63	Maxfrequency	Maximum frequency in % of nominal frequency	6	%	H	-	●
64	SetpointRangeMin	Minimum value of setpoint range in % of sensor maximum value	6	%	H	-	●
65	SetpointRangeMax	Maximum value of setpoint range in % of sensor maximum value	6	%	H	-	●
66	HeatEnergyCounter2	Accumulated heat energy (Direction 2)	8	Wh	-	-	3
67	VolumeCounter2	Pumped volume (Direction 2)	8	m^3	-	-	3

▶: The availability of these measurements requires that the data module VolumeFlow (module 6) is available and that a differential temperature measurement is established by one of the below means:

MGE model H and later
- Direct measurement, where an analog or temperature input has been configured to Remote differential temperature RemoteDiffTemp (module 51).
- PumpLiquidTemp (module 23) measured by a build-in Grundfos sensor and RemoteTemp2 (module 56) measured by an analog or temperature input.
- RemoteTemp1 (module 21) and RemoteTemp2 (module 56) measured by an analog or temperature input.

MAGNA3
For the calculation, an estimated flow value and measurement of the liquid temperature by the build-in temperature sensor is used. Connection of an external temperature sensor is needed for the pump to calculate the needed differential temperature.

A data value of 0xFFFF indicates "not available".

An estimated flow can be used for monitoring purposes only. We do not recommend it for controlling purposes.

7.10 Sensor-dependent measurements

As appears from the table, many of the measurement modules requires a particular sensor to be present.

Because a limited number of sensors are available only a few of the "S" marked data modules are available simultaneously.

The sections following describe the relation between available PROFIBUS/PROFINET measurement modules and the setup of sensors. The description is split in sections for different pump types, because the approach varies.

Old MAGNA and UPE pump types

• No connection of external sensor possible

MAGNA3

• Connection of a temperature sensor and selection of the analog input function "Constant temperature control" will make RemoteTemp2 measurement available.

• Connection of a pressure sensor and selection of an analog input function "Constant pressure control" will make RemotePressure1 measurement available.

CUE and all E-pump types except model H and later.

Sensor unit configuration with Grundfos GO Remote	PROFIBUS/PROFINET data module generated from sensor measurement		
	Feedback sensor (AI1)	Measuring sensor* (AI2)	Measuring sensor** (AI3)
bar	Head (9) FeedTankLevel(12)[+)]	Head (9) and FeedTankLevel(12)[+)] or InletPressure (10)	Head (9) and FeedTankLevel(12)[+)] or RemotePressure (10)
mbar			
m			
kPa			
psi			
ft			
m³/h	VolumeFlow (6)	VolumeFlow (6) or RemoteFlow (7)	VolumeFlow (6) or RemoteFlow (7)
m³/s			
l/s			
gpm			
°C	RemoteTemp1 (21)	PumpLiquidTemp (23)	PumpLiquidTemp (23) or RemoteTemp1 (21)
°F			
%	AuxSensorInput (28)	AuxSensorInput (28)	AuxSensorInput (28)

* CUE and 11-22 kW E-pumps only.

** CUE, 11-22 kW E-pumps and model G only.

+) Only if "m" or "ft" is selected.

E-pump model H and later

Measured parameters Selected from Grundfos GO Remote display	Analog input AI1, AI2, AI3	Temperature PT100 input T1, T2	Grundfos built-in sensor	Grundfos LiqTec sensor	Mapped to PROFIBUS/PROFINET data module
Pump inlet pressure	●				InletPressure (10)
Pump inlet diff. press	●				InletDiffPressure (52)
Pump outlet pressure	●				OutletPressure (48)
Pump outlet diff press	●				OutletDiffPressure (53)
Pump diff. pressure	●		●		DiffPressure (47)
Remote pressure 1	●				RemotePressure1 (11)
Remote pressure 2	●				RemotePressure2 (49)
Remote diff. pressure	●				RemoteDiffpressure (54)
Feed tank level	●				FeedTankLevel (12)
Storage tank level	●				StorageTankLevel(55)
Pump flow	●				VolumeFlow (6)
Remote flow	●				RemoteFlow (7)
Pumped liquid temp	●	●	●	●	PumpLiquidTemp (23)
Temperature 1	●	●			RemoteTemp1 (21)
Temperature 2	●	●			RemoteTemp2 (56)
Remote diff. temp	●				RemoteDiffTemp (51)
Ambient temperature	●	●			AmbientTemp (57)
Motor bearing temp. BE		●			BearingTempDE (24)
Motor bearing temp. NDE		●			BearingTempNDE (25)
Other parameter	●				AuxSensorInput (28)

7.11 Device identification (DeviceIdentification, module 41)

The data type is 10, non-standard.

Byte	Name/description	
	UnitFamily [enumeration]	**UnitType [enumeration]**
1	1: UPE/MAGNA/MAGNA3 circulator pump	5: UPE, 3-phase 7: MAGNA, 1-phase 9: MAGNA, 1-phase, small 10: MAGNA3
	2: E-pump, 1-phase/3-phase, based on MGE motor or CUE frequency converter	2: MGE, 1-phase 3: MGE, 3-phase 4: MGE, 3-phase, large 5: CUE frequency converter 6: MGE, 3-phase, model G 7: MGE, 3-phase, model H and later
	7: MP 204 motor protector	1: MP 204
	17: Hydro Multi-E model G and earlier models.	1: With 3-phase pumps 2: With 1-phase pumps
	21: Hydro MPC/Control MPC, Hydro Multi-B	1: Hydro MPC/Control MPC, CU 351 2: Hydro Multi-B, CU 323
	25: CR Monitor	1: CR Monitor, CU 351
	26: Dedicated Controls	1: Dedicated Controls, CU 361
	30: Smart Digital Dosing, DDA	1: Smart Digital Dosing, DDA
	39: Hydro Multi-E model H and later models.	1: With 3-phase pumps 2: With 1-phase pumps
2	UnitType [enumeration] According to description above.	
3	UnitVersion [enumeration] Used by Grundfos.	
4	CIMSoftwareVersion [number]	
5	CIMSoftwareRevision [number]	
6	CIMModel [enumeration]	

8. Product simulation

The CIM module can be put in product simulation mode in which case it will generate life-like simulated values of all the PROFIBUS/PROFINET input data modules.

It will thus be possible to connect a PROFIBUS/PROFINET master to CIU 150 or CIU 500 without this device being connected to a real pump in a real-life system. In an office environment, it can then be verified that communication works and data is being received and handled correctly by the PROFIBUS/PROFINET master application program, for example PLC program, before the equipment is installed under real-life conditions.

8.1 CIM 150 Product Simulation

Product simulation mode is entered when the hexadecimal address switch has one of the values shown in the table below:

Address setting (section *5.4 Setting the PROFIBUS address*)		Simulated product
SW3	SW4	
F	0	Pump profile
F	1	Booster system profile
F	2	CR Monitor profile
F	3	MP 204 motor protector profile
F	4	Digital Dosing DDA profile
F	5	Wastewater system profile
F	6	Demand Driven Distribution

The effective address will be 15 (0x0F).

Only input modules are simulated. The data read has dummy values and no real product functionality is simulated.

8.2 CIM 500 Product Simulation

Product simulation mode is entered via the webserver. See section *A.4 PROFINET IO configuration* on page 30.

9. Fault finding the product

9.1 CIM/CIU 150

You can detect faults in a CIM 150 PROFIBUS module by observing the status of the two communication LEDs. See the table below.

9.1.1 LED status

CIM 150 fitted in a Grundfos E-pump

Fault (LED status)	Possible cause	Remedy
1. LED1 and LED2 remain off when the power supply is connected.	a) CIM 150 is fitted incorrectly in the E-pump.	Check that CIM 150 is fitted and connected correctly.
	b) CIM 150 is defective.	Replace CIM 150.
2. LED2 for internal communication is flashing red.	a) No internal communication between CIM 150 and the E-pump.	Check that CIM 150 is fitted correctly in the E-pump.
3. LED2 for internal communication is permanently red.	a) CIM 150 does not support the connected E-pump.	Contact the nearest Grundfos company.
4. PROFIBUS LED1 is permanently red.	a) Fault in CIM 150.	Contact the nearest Grundfos company.
5. PROFIBUS LED1 is flashing red.	a) Fault in the CIM 150 PROFIBUS configuration.	• Check that the PROFIBUS address, switches SW3 and SW4, has a valid value [1-126]. See section *5.4 Setting the PROFIBUS address*. • Check that the GSD file used is correct. • Check that the PROFIBUS cable has been fitted correctly. See section *5.3 Connecting the PROFIBUS*. • Check that the PROFIBUS termination is correct. See section *5.5 Termination resistors*.

CIM 150 fitted in CIU 150

Fault (LED status)	Possible cause	Remedy
1. LED1 and LED2 remain off when the power supply is connected.	a) CIU 150 is defective.	Replace CIU 150.
2. LED2 for internal communication is flashing red.	a) No internal communication between CIU 150 and the E-pump.	• Check the cable connection between CIU 150 and the E-pump. • Check that the individual conductors have been fitted correctly. • Check the power supply to the E-pump.
3. LED2 for internal communication is permanently red.	a) CIM 150 does not support the connected E-pump.	Contact the nearest Grundfos company.
4. PROFIBUS LED1 is permanently red.	a) Fault in CIM 150.	Contact the nearest Grundfos company.
5. PROFIBUS LED1 is flashing red.	a) Fault in the CIM 150 PROFIBUS configuration.	• Check that the PROFIBUS address, switches SW3 and SW4, has a valid value [1-126]. See section *5.4 Setting the PROFIBUS address*. • Check that the GSD file used is correct. • Check that the PROFIBUS cable has been fitted correctly. • Check that the PROFIBUS termination is correct. See section *5.5 Termination resistors*.

9.2 CIM/CIU 500

You can detect faults in CIU 500 by observing the status of the two communication LEDs. See the table below and section *4.3 CIM 500 PROFINET IO*.

9.2.1 LED status

CIM 500 fitted in a Grundfos E-pump

Fault (LED status)		Possible cause	Remedy
1. LED1 and LED2 remain off when the power supply is connected.	a)	CIM 500 is fitted incorrectly in the Grundfos product.	Check that CIM 500 is fitted and connected correctly.
	b)	CIM 500 is defective.	Replace CIM 500.
2. PROFINET IO LED1 remains off.	a)	The protocol selection switch, SW1, has been set in Modbus TCP position	Set the switch to "0".
3. LED2 for internal communication is flashing red.	a)	No internal communication between CIM 500 and the Grundfos product.	Check that CIM 500 is fitted correctly in the Grundfos product.
4. LED2 for internal communication is permanently red.	a)	CIM 500 does not support the Grundfos product connected.	Contact the nearest Grundfos company.
5. PROFINET IO LED1 is permanently red.	a)	Connected Grundfos product is not supported.	Contact the nearest Grundfos company.
	b)	Illegal position of protocol switch, SW1	Check that the rotary switch SW1 is set to "0".
6. PROFINET IO LED1 is flashing red.	a)	Fault in the CIM 500 PROFINET IO configuration.	• Check that the right GSDML file is used. Check that PROFINET IO IP address configuration is correct. See section *A.4 PROFINET IO configuration* on page 30. • Check the device name in CIM 500 and PROFINET IO master.
7. PROFINET IO LED1 is pulsing red.	a)	Connection tothe master is lost.	• Check that the cables are fitted and connected correctly. • Check that the master is running.
8. LED1 is permanently red and green at the same time.	a)	Error in firmware download.	Use the webserver to download the firmware again. See section *A.2 Webserver configuration* on page 29.
9. LED2 is permanently red and green at the same time.	a)	Memory fault.	Replace CIM 500.

CIM 500 fitted in a CIU 500

Fault (LED status)		Possible cause	Remedy
1. LED1 and LED2 remain off when the power supply is connected	a)	CIU 500 is defective.	Replace CIU 500.
2. PROFINET IO LED1 remains off.	a)	The protocol selection switch, SW1, has been set in Modbus TCP position	Set the switch in position "0".
3. LED2 for internal communication is flashing red.	a)	No internal communication between CIU 500 and the Grundfos product.	• Check the cable connection between the Grundfos product and CIU 500. • Check that the individual Conductors have been fitted correctly. • Check the power supply to the Grundfos product
4. LED2 for internal communication is permanently red.	a)	CIM 500 does not support the Grundfos product connected.	Contact the nearest Grundfos company.
5. PROFINET IO LED1 is permanently red.	a)	Connected Grundfos product is not supported.	Contact the nearest Grundfos company.
	b)	Illegal position of protocol switch, SW1	Check that the rotary switch SW1 is set to "0".
6. PROFINET IO LED1 is flashing red.	a)	Fault in the CIM 500 PROFINET IO configuration.	• Check that the right GSDML file is used. • Check that PROFINET IO IP address configuration is correct. See section *6. PROFINET IO, CIM 500 setup*. • Check the device name in CIM 500 and PROFINET IO master.
7. PROFINET IO LED1 is pulsing red.	a)	Connection to the master is lost.	• Check that the cables are fitted and connected correctly. • Check that the master is running.
8. LED1 is permanently red and green at the same time	a)	Error in firmware download.	Use the webserver to download the firmware again.
9. LED2 is permanently red and green at the same time	a)	Memory fault.	Replace CIM 500.

10. PROFIBUS address

Decimal to hexadecimal conversion table for setting of the PROFIBUS address switches. See section *5.4 Setting the PROFIBUS address*.

PROFIBUS address	SW3	SW4	PROFIBUS address	SW3	SW4	PROFIBUS address	SW3	SW4
1	0	1	46	2	E	91	5	B
2	0	2	47	2	F	92	5	C
3	0	3	48	3	0	93	5	D
4	0	4	49	3	1	94	5	E
5	0	5	50	3	2	95	5	F
6	0	6	51	3	3	96	6	0
7	0	7	52	3	4	97	6	1
8	0	8	53	3	5	98	6	2
9	0	9	54	3	6	99	6	3
10	0	A	55	3	7	100	6	4
11	0	B	56	3	8	101	6	5
12	0	C	57	3	9	102	6	6
13	0	D	58	3	A	103	6	7
14	0	E	59	3	B	104	6	8
15	0	F	60	3	C	105	6	9
16	1	0	61	3	D	106	6	A
17	1	1	62	3	E	107	6	B
18	1	2	63	3	F	108	6	C
19	1	3	64	4	0	109	6	D
20	1	4	65	4	1	110	6	E
21	1	5	66	4	2	111	6	F
22	1	6	67	4	3	112	7	0
23	1	7	68	4	4	113	7	1
24	1	8	69	4	5	114	7	2
25	1	9	70	4	6	115	7	3
26	1	A	71	4	7	116	7	4
27	1	B	72	4	8	117	7	5
28	1	C	73	4	9	118	7	6
29	1	D	74	4	A	119	7	7
30	1	E	75	4	B	120	7	8
31	1	F	76	4	C	121	7	9
32	2	0	77	4	D	122	7	A
33	2	1	78	4	E	123	7	B
34	2	2	79	4	F	124	7	C
35	2	3	80	5	0	125	7	D
36	2	4	81	5	1	126	7	E
37	2	5	82	5	2			
38	2	6	83	5	3			
39	2	7	84	5	4			
40	2	8	85	5	5			
41	2	9	86	5	6			
42	2	A	87	5	7			
43	2	B	88	5	8			
44	2	C	89	5	9			
45	2	D	90	5	A			

11. Disposal

This product or parts of it must be disposed of in an environmentally sound way:

1. Use the public or private waste collection service.
2. If this is not possible, contact the nearest Grundfos company or service workshop.

12. Grundfos alarm and warning codes

This is a complete list of alarm and warning codes for Grundfos products. For the codes supported by this product, see the alarms and warnings section.

Code	Description	Code	Description	Code	Description
1	Leakage current	36	Outlet valve leakage	71	Motor temperature 2 (Pt100, t_mo2)
2	Missing phase	37	Inlet valve leakage	72	Hardware fault, type 1
3	External fault signal	38	Vent valve defective	73	Hardware shutdown (HSD)
4	Too many restarts	39	Valve stuck or defective	74	Internal supply voltage too high
5	Regenerative braking	40	Undervoltage	75	Internal supply voltage too low
6	Mains fault	41	Undervoltage transient	76	Internal communication fault
7	Too many hardware shutdowns	42	Cut-in fault (dV/dt)	77	Communication fault, twin-head pump
8	PWM switching frequency reduced	43	-	78	Fault, speed plug
9	Phase sequence reversal	44	-	79	Functional fault, add-on module
10	Communication fault, pump	45	Voltage asymmetry	80	Hardware fault, type 2
11	Water-in-oil fault (motor oil)	46	-	81	Verification error, data area (RAM)
12	Time for service (general service information)	47	-	82	Verification error, code area (ROM, FLASH)
13	Moisture alarm, analog	48	Overload	83	Verification error, FE parameter area (EEPROM)
14	Electronic DC-link protection activated (ERP)	49	Overcurrent (i_line, i_dc, i_mo)	84	Memory access error
15	Communication fault, main system (SCADA)	50	Motor protection function, general shutdown (MPF)	85	Verification error, BE parameter area (EEPROM)
16	Other	51	Blocked motor or pump	86	Fault (add-on) I/O module
17	Performance requirement cannot be met	52	Motor slip high	87	-
18	Commanded alarm standby (trip)	53	Stalled motor	88	Sensor fault
19	Diaphragm break (dosing pump)	54	Motor protection function, 3 sec. limit	89	Signal fault, (feedback) sensor 1
20	Insulation resistance low	55	Motor current protection activated (MCP)	90	Signal fault, speed sensor
21	Too many starts per hour	56	Underload	91	Signal fault, temperature sensor 1
22	Moisture switch alarm, digital	57	Dry running	92	Calibration fault, (feedback) sensor
23	Smart trim gap alarm	58	Low flow	93	Signal fault, sensor 2
24	Vibration	59	No flow	94	Limit exceeded, sensor 1
25	Setup conflict	60	Low input power	95	Limit exceeded, sensor 2
26	Load continues even if the motor has been switched off	61	-	96	Setpoint signal outside range
27	External motor protector activated (for example MP 204)	62	-	97	Signal fault, setpoint input
28	Battery low	63	-	98	Signal fault, input for setpoint influence
29	Turbine operation (impellers forced backwards)	64	-	99	Signal fault, input for analog setpoint
30	Change bearings (specific service information)	65	Motor temperature 1 (t_m or t_mo or t_mo1)	100	RTC time synchronisation with GSM occured
31	Change varistor(s) (specific service information)	66	Temperature, control electronics (t_e)	101	-
32	Overvoltage	67	Temperature too high, internal frequency converter module (t_m)	102	Dosing pump not ready
33	Soon time for service (general service information)	68	External temperature or water temperature (t_w)	103	Emergency stop
34	No priming water	69	Thermal relay 1 in motor, for example Klixon	104	Software shutdown
35	Gas in pump head, deaerating problem	70	Thermal relay 2 in motor, for example thermistor	105	Electronic rectifier protection activated (ERP)

Code	Description	Code	Description	Code	Description
106	Electronic inverter protection activated (EIP)	141	-	176	Signal fault, temperature sensor 3 (t_mo3)
107	-	142	-	177	Signal fault, Smart trim gap sensor
108	-	143	-	178	Signal fault, vibration sensor
109	-	144	Motor temperature 3 (Pt100, t_mo3)	179	Signal fault, bearing temperature sensor (Pt100), general or top bearing
110	Skew load, electrical asymmetry	145	Bearing temperature high (Pt100), in general or top bearing	180	Signal fault, bearing temperature sensor (Pt100), middle bearing
111	Current asymmetry	146	Bearing temperature high (Pt100), middle bearing	181	Signal fault, PTC sensor (short circuited)
1112	Cosφ too high	147	Bearing temperature high (Pt100), bottom bearing	182	Signal fault, bearing temperature sensor (Pt100), bottom bearing
113	Cosφ too low	148	Motor bearing temperature high (Pt100) in drive end (DE)	183	Signal fault, extra temperature sensor
114	Motor heater function activated (frost protection)	149	Motor bearing temperature high (Pt100) in non-drive end (NDE)	184	Signal fault, general-purpose sensor
115	Too many grinder reversals or grinder reversal attempt failed	150	Fault (add-on) pump module	185	Unknown sensor type
116	Grinder motor over temperature	151	Fault, display (HMI)	186	Signal fault, power meter sensor
117	Intrusion (door opened)	152	Communication fault, add-on module	187	Signal fault, energy meter
118	Signal fault, hydrogen sulfide H2S sensor	153	Fault, analog output	188	Signal fault, user-defined sensor
119	Signal fault, analog input AI4	154	Communication fault, display	189	Signal fault, level sensor
120	Auxiliary winding fault (single phase motors)	155	Inrush fault	190	Limit exceeded, sensor 1 (for example alarm level in WW application)
121	Auxiliary winding current too high (single-phase motors)	156	Communication fault, internal frequency converter module	191	Limit exceeded, sensor 2 (for example high level in WW application)
122	Auxiliary winding current too low (single-phase motors)	157	Real-time clock out of order	192	Limit exceeded, sensor 3 (for example overflow level in WW application)
123	Start capacitor, low (single-phase motors)	158	Hardware circuit measurement fault	193	Limit exceeded, sensor 4 (for example low level in WW/tank filling application)
124	Run capacitor, low (single-phase motors)	159	CIM fault (Communication Interface Module)	194	Limit exceeded, sensor 5
125	Signal fault, outdoor temperature sensor	160	GSM modem, SIM card fault	195	Limit exceeded, sensor 6
126	Signal fault, air temperature sensor	161	Sensor supply fault, 5 V	196	Operation with reduced efficiency
127	Signal fault, shunt relative pressure sensor	162	Sensor supply fault, 24 V	197	Operation with reduced pressure
128	Strainer clogged	163	Measurement fault, motor protection	198	Operation with increased power consumption
129	-	164	Signal fault, LiqTec sensor	199	Process out of range (monitoring, estimation, calculation, control)
130	-	165	Signal fault, analog input 1	200	Application alarm
131	-	166	Signal fault, analog input 2	201	External sensor input high
132	-	167	Signal fault, analog input 3	202	External sensor input low
133	-	168	Signal fault, pressure sensor	203	Alarm on all pumps
134	-	169	Signal fault, flow sensor	204	Inconsistency between sensors
135	-	170	Signal fault, water-in-oil (WIO) sensor	205	Level float switch sequence inconsistency
136	-	171	Signal fault, moisture sensor	206	Water shortage, level 1
137	-	172	Signal fault, atmospheric pressure sensor	207	Water leakage
138	-	173	Signal fault, rotor position sensor (Hall sensor)	208	Cavitation
139	-	174	Signal fault, rotor origo sensor	209	Non-return valve fault
140	-	175	Signal fault, temperature sensor 2 (t_mo2)	210	High pressure

| Code	Description	Code	Description	Code	Description
211	Low pressure	226	Communication fault, I/O module	241	Motor phase failure
212	Diaphragm tank precharge pressure out of range	227	Combi event	242	Automatic motor model recognition failed
213	VFD not ready	228	Night flow max. limit exceeded	243	Motor relay has been forced (manually operated or commanded)
214	Water shortage, level 2	229	Water on floor	244	Fault, On/Off/Auto switch
215	Soft pressure build-up time-out	230	Network alarm	245	Pump continuous runtime too long
216	Pilot pump alarm	231	Ethernet: No IP address from DHCP server	246	User-defined relay has been forced (manually operated or commanded)
217	Alarm, general-purpose sensor high	232	Ethernet: Auto-disabled due to misuse	247	Power-on notice, (device or system has been switched off)
218	Alarm, general-purpose sensor low	233	Ethernet: IP address conflict	248	Fault, battery/UPS
219	Pressure relief not adequate	234	Backup pump alarm	249	User-defined event 1
220	Fault, motor contactor feedback	235	Gas detected	250	User-defined event 2
221	Fault, mixer contactor feedback	236	Pump 1 fault	251	User-defined event 3
222	Time for service, mixer	237	Pump 2 fault	252	User-defined event 4
223	Time for service, mixer	238	Pump 3 fault	253	SMS data from DDD sensor not received within time
224	Pump fault, due to auxiliary component or general fault	239	Pump 4 fault	254	Inconsistent data model
225	Communication fault, pump module	240	Lubricate bearings (specific service information)		

The appendix describes the parts of the CIM 500 webserver needed for the configuration of a PROFINET IO ethernet connection. For other CIM 500 webserver features, not specifically related to PROFINET IO, see the installation and operating instructions for CIM 500.

A.1 How to configure an IP address on your PC

For connecting a PC to CIM 500 via ethernet, the PC must be set to use a fixed (static) IP address belonging to the same subnetwork as CIM 500.

1. Open "Control Panel".
2. Enter "Network and Sharing Center".
3. Click "Change adapter settings".
4. Right-click and select "Properties" for ethernet adapter. Typically "Local Area Connection".
5. Select properties for "Internet Protocol Version 4(TCP/IPv4).
6. Select the "Alternate Configuration" tab.
7. Configure an IP address and subnet mask to be used by your PC. See fig. 1.
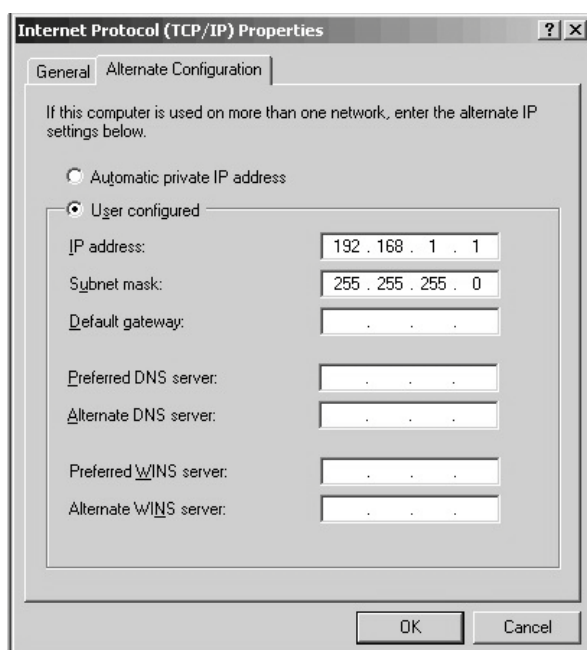
Fig. 1   Example from Windows

A.2 Webserver configuration

The built-in webserver is an easy and effective way to monitor the status of CIM 500 and configure the available functions and Industrial ethernet protocols. The webserver also makes it possible to update the firmware of CIM 500, and store or restore settings.

Before configuration

• Check that the PC and CIM 500 are connected via an ethernet cable

• Check that the PC ethernet port is set to the same network as CIM 500. For network configuration, see section *A.1 How to configure an IP address on your PC*.

To establish a connection from a PC to CIM 500 the first time, the following steps are required:

1. Open a standard Internet browser and type 192.168.1.100 in the URL address field.

2. Log in to the webserver.

A.3 Login

Fig. 2 Login

User name	Enter user name. Default: admin.
Password	Enter password. Default: Grundfos.

The user name and password can be changed on the webserver under "User Management".

A.4 PROFINET IO configuration

This web page is used to configure all the parameters relevant to the PROFINET IO protocol standard. All settings can also be configured from a standard PROFINET IO configuration tool, for instance Siemens Primary Setup Tool (PST). It is available on the internet.

Fig. 3 Real Time Ethernet Protocol Configuration - PROFINET IO

Object	Description
Device Name	The PROFINET IO device name. It must be unique.
IP Address	The static IP address for CIM 500 on the PROFINET IO network. It must be unique.
Subnet Mask	Configure the subnet mask for CIM 500 on the PROFINET IO network.
Gateway	Configure the default gateway for the PROFINET IO network.
Use DHCP	CIM 500 can be configured to automatically obtain the IP address from a DHCP server on the network.
Grundfos product simulation	CIM 500 can be put in product simulation mode to generate realistic simulated values of all the PROFINET IO input data modules. It will thus be possible to connect a PROFINET IO master to a CIM 500 fitted in a CIU unit or E-box without installing this device in a real industrial process system. In an office environment, it can then be verified that communication works and data are received and handled correctly by the PROFINET IO master application program, e.g. PLC program, before installing the device. To enable product simulation, select a product type from the drop down list. Product simulation is terminated by a module power cycle.

Argentina
Bombas GRUNDFOS de Argentina S.A.
Ruta Panamericana km. 37.500 Centro
Industrial Garin
1619 Garín Pcia. de B.A.
Phone: +54-3327 414 444
Telefax: +54-3327 45 3190

Australia
GRUNDFOS Pumps Pty. Ltd.
P.O. Box 2040
Regency Park
South Australia 5942
Phone: +61-8-8461-4611
Telefax: +61-8-8340 0155

Austria
GRUNDFOS Pumpen Vertrieb Ges.m.b.H.
Grundfosstraße 2
A-5082 Grödig/Salzburg
Tel.: +43-6246-883-0
Telefax: +43-6246-883-30

Belgium
N.V. GRUNDFOS Bellux S.A.
Boomsesteenweg 81-83
B-2630 Aartselaar
Tél.: +32-3-870 7300
Télécopie: +32-3-870 7301

Belarus
Представительство ГРУНДФОС в
Минске
220125, Минск
ул. Шафарнянская, 11, оф. 56, БЦ
«Порт»
Тел.: +7 (375 17) 286 39 72/73
Факс: +7 (375 17) 286 39 71
E-mail: minsk@grundfos.com

Bosnia and Herzegovina
GRUNDFOS Sarajevo
Zmaja od Bosne 7-7A,
BH-71000 Sarajevo
Phone: +387 33 592 480
Telefax: +387 33 590 465
www.ba.grundfos.com
e-mail: grundfos@bih.net.ba

Brazil
BOMBAS GRUNDFOS DO BRASIL
Av. Humberto de Alencar Castelo Branco,
630
CEP 09850 - 300
São Bernardo do Campo - SP
Phone: +55-11 4393 5533
Telefax: +55-11 4343 5015

Bulgaria
Grundfos Bulgaria EOOD
Slatina District
Iztochna Tangenta street no. 100
BG - 1592 Sofia
Tel. +359 2 49 22 200
Fax. +359 2 49 22 201
email: bulgaria@grundfos.bg

Canada
GRUNDFOS Canada Inc.
2941 Brighton Road
Oakville, Ontario
L6H 6C9
Phone: +1-905 829 9533
Telefax: +1-905 829 9512

China
GRUNDFOS Pumps (Shanghai) Co. Ltd.
10F The Hub, No. 33 Suhong Road
Minhang District
Shanghai 201106
PRC
Phone: +86 21 612 252 22
Telefax: +86 21 612 253 33

COLOMBIA
GRUNDFOS Colombia S.A.S.
Km 1.5 vía Siberia-Cota Conj. Potrero
Chico,
Parque Empresarial Arcos de Cota Bod.
1A.
Cota, Cundinamarca
Phone: +57(1)-2913444
Telefax: +57(1)-8764586

Croatia
GRUNDFOS CROATIA d.o.o.
Buzinski prilaz 38, Buzin
HR-10010 Zagreb
Phone: +385 1 6595 400
Telefax: +385 1 6595 499
www.hr.grundfos.com

**GRUNDFOS Sales Czechia and
Slovakia s.r.o.**
Čajkovského 21
779 00 Olomouc
Phone: +420-585-716 111

Denmark
GRUNDFOS DK A/S
Martin Bachs Vej 3
DK-8850 Bjerringbro
Tlf.: +45-87 50 50 50
Telefax: +45-87 50 51 51
E-mail: info_GDK@grundfos.com
www.grundfos.com/DK

Estonia
GRUNDFOS Pumps Eesti OÜ
Peterburi tee 92G
11415 Tallinn
Tel: + 372 606 1690
Fax: + 372 606 1691

Finland
OY GRUNDFOS Pumput AB
Trukkikuja 1
FI-01360 Vantaa
Phone: +358-(0) 207 889 500

France
Pompes GRUNDFOS Distribution S.A.
Parc d'Activités de Chesnes
57, rue de Malacombe
F-38290 St. Quentin Fallavier (Lyon)
Tél.: +33-4 74 82 15 15
Télécopie: +33-4 74 94 10 51

Germany
GRUNDFOS GMBH
Schlüterstr. 33
40699 Erkrath
Tel.: +49-(0) 211 929 69-0
Telefax: +49-(0) 211 929 69-3799
e-mail: infoservice@grundfos.de
Service in Deutschland:
e-mail: kundendienst@grundfos.de

Greece
GRUNDFOS Hellas A.E.B.E.
20th km. Athinon-Markopoulou Av.
P.O. Box 71
GR-19002 Peania
Phone: +0030-210-66 83 400
Telefax: +0030-210-66 46 273

Hong Kong
GRUNDFOS Pumps (Hong Kong) Ltd.
Unit 1, Ground floor
Siu Wai Industrial Centre
29-33 Wing Hong Street &
68 King Lam Street, Cheung Sha Wan
Kowloon
Phone: +852-27861706 / 27861741
Telefax: +852-27858664

Hungary
GRUNDFOS Hungária Kft.
Tópark u. 8
H-2045 Törökbálint,
Phone: +36-23 511 110
Telefax: +36-23 511 111

India
GRUNDFOS Pumps India Private Limited
118 Old Mahabalipuram Road
Thoraipakkam
Chennai 600 096
Phone: +91-44 2496 6800

Indonesia
PT. GRUNDFOS POMPA
Graha Intirub Lt. 2 & 3
Jln. Cililitan Besar No.454. Makasar,
Jakarta Timur
ID-Jakarta 13650
Phone: +62 21-469-51900
Telefax: +62 21-460 6910 / 460 6901

Ireland
GRUNDFOS (Ireland) Ltd.
Unit A, Merrywell Business Park
Ballymount Road Lower
Dublin 12
Phone: +353-1-4089 800
Telefax: +353-1-4089 830

Italy
GRUNDFOS Pompe Italia S.r.l.
Via Gran Sasso 4
I-20060 Truccazzano (Milano)
Tel.: +39-02-95838112
Telefax: +39-02-95309290 / 95838461

Japan
GRUNDFOS Pumps K.K.
1-2-3, Shin-Miyakoda, Kita-ku,
Hamamatsu
431-2103 Japan
Phone: +81 53 428 4760
Telefax: +81 53 428 5005

Korea
GRUNDFOS Pumps Korea Ltd.
6th Floor, Aju Building 679-5
Yeoksam-dong, Kangnam-ku, 135-916
Seoul, Korea
Phone: +82-2-5317 600
Telefax: +82-2-5633 725

Latvia
SIA GRUNDFOS Pumps Latvia
Deglava biznesa centrs
Augusta Deglava ielā 60, LV-1035, Rīga,
Tālr.: + 371 714 9640, 7 149 641
Fakss: + 371 914 9646

Lithuania
GRUNDFOS Pumps UAB
Smolensko g. 6
LT-03201 Vilnius
Tel: + 370 52 395 430
Fax: + 370 52 395 431

Malaysia
GRUNDFOS Pumps Sdn. Bhd.
7 Jalan Peguam U1/25
Glenmarie Industrial Park
40150 Shah Alam
Selangor
Phone: +60-3-5569 2922
Telefax: +60-3-5569 2866

Mexico
Bombas GRUNDFOS de México S.A. de
C.V.
Boulevard TLC No. 15
Parque Industrial Stiva Aeropuerto
Apodaca, N.L. 66600
Phone: +52-81-8144 4000
Telefax: +52-81-8144 4010

Netherlands
GRUNDFOS Netherlands
Veluwezoom 35
1326 AE Almere
Postbus 22015
1302 CA ALMERE
Tel.: +31-88-478 6336
Telefax: +31-88-478 6332
E-mail: info_gnl@grundfos.com

New Zealand
GRUNDFOS Pumps NZ Ltd.
17 Beatrice Tinsley Crescent
North Harbour Industrial Estate
Albany, Auckland
Phone: +64-9-415 3240
Telefax: +64-9-415 3250

Norway
GRUNDFOS Pumper A/S
Strømsveien 344
Postboks 235, Leirdal
N-1011 Oslo
Tlf.: +47-22 90 47 00
Telefax: +47-22 32 21 50

Poland
GRUNDFOS Pompy Sp. z o.o.
ul. Klonowa 23
Baranowo k. Poznania
PL-62-081 Przeźmierowo
Tel: (+48-61) 650 13 00
Fax: (+48-61) 650 13 50

Portugal
Bombas GRUNDFOS Portugal, S.A.
Rua Calvet de Magalhães, 241
Apartado 1079
P-2770-153 Paço de Arcos
Tel.: +351-21-440 76 00
Telefax: +351-21-440 76 90

Romania
GRUNDFOS Pompe România SRL
Bd. Biruintei, nr 103
Pantelimon county Ilfov
Phone: +40 21 200 4100
Telefax: +40 21 200 4101
E-mail: romania@grundfos.ro

Russia
ООО Грундфос Россия
ул. Школьная, 39-41
Москва, RU-109544, Russia
Тел. (+7) 495 564-88-00 (495) 737-30-00
Факс (+7) 495 564 8811
E-mail grundfos.moscow@grundfos.com

Serbia
Grundfos Srbija d.o.o.
Omladinskih brigada 90b
11070 Novi Beograd
Phone: +381 11 2258 740
Telefax: +381 11 2281 769
www.rs.grundfos.com

Singapore
GRUNDFOS (Singapore) Pte. Ltd.
25 Jalan Tukang
Singapore 619264
Phone: +65-6681 9688
Telefax: +65-6681 9689

Slovakia
GRUNDFOS s.r.o.
Prievozská 4D
821 09 BRATISLAVA
Phona: +421 2 5020 1426
sk.grundfos.com

Slovenia
GRUNDFOS LJUBLJANA, d.o.o.
Leskoškova 9e, 1122 Ljubljana
Phone: +386 (0) 1 568 06 10
Telefax: +386 (0)1 568 06 19
E-mail: tehnika-si@grundfos.com

South Africa
GRUNDFOS (PTY) LTD
Corner Mountjoy and George Allen Roads
Wilbart Ext. 2
Bedfordview 2008
Phone: (+27) 11 579 4800
Fax: (+27) 11 455 6066
E-mail: lsmart@grundfos.com

Spain
Bombas GRUNDFOS España S.A.
Camino de la Fuentecilla, s/n
E-28110 Algete (Madrid)
Tel.: +34-91-848 8800
Telefax: +34-91-628 0465

Sweden
GRUNDFOS AB
Box 333 (Lunnagårdsgatan 6)
431 24 Mölndal
Tel.: +46 31 332 23 000
Telefax: +46 31 331 94 60

Switzerland
GRUNDFOS Pumpen AG
Bruggacherstrasse 10
CH-8117 Fällanden/ZH
Tel.: +41-44-806 8111
Telefax: +41-44-806 8115

Taiwan
GRUNDFOS Pumps (Taiwan) Ltd.
7 Floor, 219 Min-Chuan Road
Taichung, Taiwan, R.O.C.
Phone: +886-4-2305 0868
Telefax: +886-4-2305 0878

Thailand
GRUNDFOS (Thailand) Ltd.
92 Chaloem Phrakiat Rama 9 Road,
Dokmai, Pravej, Bangkok 10250
Phone: +66-2-725 8999
Telefax: +66-2-725 8998

Turkey
GRUNDFOS POMPA San. ve Tic. Ltd. Sti.
Gebze Organize Sanayi Bölgesi
Ihsan dede Caddesi,
2. yol 200. Sokak No. 204
41490 Gebze/ Kocaeli
Phone: +90 - 262-679 7979
Telefax: +90 - 262-679 7905
E-mail: satis@grundfos.com

Ukraine
Бізнес Центр Європа
Столичне шосе, 103
м. Київ, 03131, Україна
Телефон: (+38 044) 237 04 00
Факс.: (+38 044) 237 04 01
E-mail: ukraine@grundfos.com

United Arab Emirates
GRUNDFOS Gulf Distribution
P.O. Box 16768
Jebel Ali Free Zone
Dubai
Phone: +971 4 8815 166
Telefax: +971 4 8815 136

United Kingdom
GRUNDFOS Pumps Ltd.
Grovebury Road
Leighton Buzzard/Beds. LU7 4TL
Phone: +44-1525-850000
Telefax: +44-1525-850011

U.S.A.
GRUNDFOS Pumps Corporation
17100 West 118th Terrace
Olathe, Kansas 66061
Phone: +1-913-227-3400
Telefax: +1-913-227-3500

Uzbekistan
Grundfos Tashkent, Uzbekistan The Repre-
sentative Office of Grundfos Kazakhstan in
Uzbekistan
38a, Oybek street, Tashkent
Телефон: (+998) 71 150 3290 / 71 150
3291
Факс: (+998) 71 150 3292

Addresses Revised 14.03.2018

be think innovate

96846338 0418

ECM: 1222615

www.grundfos.com

GRUNDFOS